



# AGENDA

## SUNDAY, APRIL 29<sup>th</sup>

2:30 pm

New Franchisee Meeting – Aspen Room, 2<sup>nd</sup> Floor

5:30 pm

**Supercenter Cocktail Party – Pool Terrace 3<sup>rd</sup> Floor**

## MONDAY, APRIL 30<sup>th</sup>

8:00 am

Breakfast

9:00 am

State of the Association – Gary Grace, President

Video – Great Spaces

11:00 am

Break

11:30 am

Vendor Introductions – Debra Pesnell

12:00 noon

**Supercenter Presentation**

12:15 pm

**Lunch Presented by Bosley**

1:30 pm

**Bosley Presentation**

1:45 pm

**SuperSession 1 –**

Creating and Maintaining a Winning Team – Gary Robins

Video – Direct2You

3:00 pm

Break

3:30 pm

**HIMS Presentation**

3:45 pm

Employee Benefits and Survey – Decisely Chris Duncan-Matt Sears

6:00pm

Cocktail Hour

7:00pm

Dinner Dance

## TUESDAY, MAY 1<sup>st</sup>

8:00 am

Breakfast

9:00 am

Legal Update – J. Michael Dady

10:30 am

Break

11:00 am

**SuperSession 2**

More Money to the Bottom Line – Bob Jerome and Lisa Raglan

12:30 pm

**Lunch Presented by HIMS**

1:30 pm

Creating Super Guest Experiences – Shirley Crossan

2:30 pm

Updates on Important Projects and Questions